

MERCER e-GOVERNANCE

Many of our clients are looking to find ways in which they can run their schemes in a smarter and more efficient manner. Technology solutions are increasingly being rolled out to help reduce the preparation time for trustees and committees, improve data security, allow real-time access to scheme documents and other materials during and outside meetings, and increase the efficiency and timeliness of post-meeting activity.

MERCER'S SOLUTION

To help our clients, Mercer has linked up with eShare, a leading provider of governance software, to offer e-Governance, a solution that enables clients to become smarter and more efficient as they govern and operate their pension schemes. This is supplemented with Mercer's governance consulting expertise to help the client design and implement the e-Governance solution.

This solution:

- Gives our clients access to the e-Governance system using BoardPacks, a secure iPad or Windows 8 app.
- Provides an easily accessible and secure place to store all scheme documents.
- Helps our clients move towards a paperless approach.
- Improves meeting efficiency through e-meetings, including minute taking and recording of actions.
- Includes training for users.
- Provides access to Mercer's governance expertise to help the client design and implement best governance practices.
- Offers the option of a managed tablet service; please request a price list.

OPTIONS AVAILABLE

Mercer's e-Governance solution comes with a range of modules that support clients with scheme governance. The features of each are summarised below.

MEETINGS

- Meeting scheduling.
- Collaborative meeting space.
- Agenda building.
- Efficient collation of papers.
- Easy uploading of documents.
- Annotation of papers online.
- Management of actions.
- Ability to set alerts and reminders.

KNOWLEDGE

- Easily accessible documents.
- Secure documents.
- Advanced search facilities.
- Links to "favourite" websites.
- Annotation and sharing of documents.

CONTROLS

- Creation of a risk register.
- Risk-scoring.
- Active review process.
- Creation of a "live and working document".

DECISIONS

- Central decision-making space.
- Logging of decisions.
- Access to rules and procedures.
- Decision checklist.
- Online discussions.



QUESTIONS AND ANSWERS

Why did Mercer decide to work with eShare to offer this service to clients?

Many of our clients have been requesting the use of technology solutions to support them in their desire to become more efficient in their governance of their systems, and some already use eShare.

Is the licence for the system with eShare?

The client would have a contract with eShare to access the system. Mercer would also have a contract with the client for the implementation and other services we provide.

Can I purchase the system directly from eShare?

Yes, you can. However, we believe that Mercer's governance expertise and understanding of the governance market and best practice bring significant added value in the design and implementation of the solution.

Who will implement the solution?

Mercer will implement the solution. Depending on your requirements, Mercer will be able to help with the set-up of the system (e.g. initial security settings; indexing for scheme documents), uploading of key scheme documents, design of governance tools (e.g. risk register), and creation of links to favourite websites and Mercer standard governance documents.

How long does it take to implement?

We will work with you to decide how you want to design and implement the system. We start with a template and some agreed standard documents. Next, we agree to the content required; this will determine how long it will take.

Is the system secure?

Mercer appreciates that information security and the treatment of personal data is important to our clients and your members. Mercer has undertaken due diligence on the information security of the system before linking up with eShare. However, the system is held on eShare servers, and as such, it is eShare's responsibility to you to ensure that the system is secure. By entering into a contract directly with eShare you have directly enforceable commitments from eShare around information security and data protection requirements. For further information, go to www.boardpacks.com.

How much does it cost?

If you are interested in learning more about this solution, please contact us and we can provide details of the prices for the annual licence fee and implementation fees.

A detailed Q&A can be provided on request.

For Further Details

If you would like to find out more or request a demonstration, please contact your usual Mercer consultant, email e-governance@mercer.com, or contact:

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